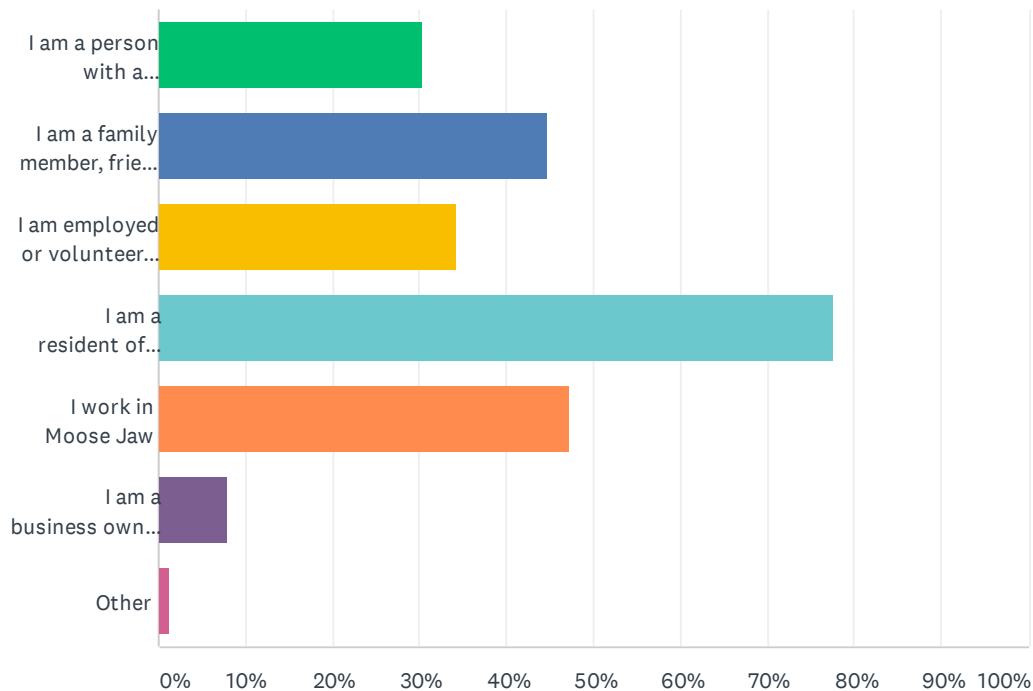


Q1 Please check all of the following statements that apply to you.

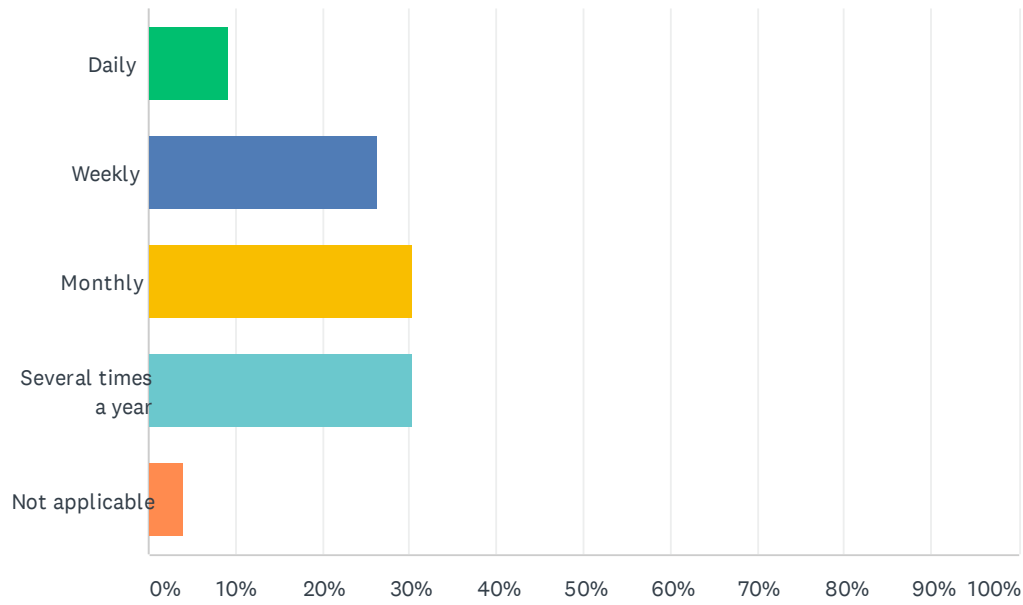
Answered: 76 Skipped: 1



ANSWER CHOICES	RESPONSES	
I am a person with a disability	30.26%	23
I am a family member, friend or caregiver of a person with a disability	44.74%	34
I am employed or volunteer with an organization that provides service to people with disabilities	34.21%	26
I am a resident of Moose Jaw	77.63%	59
I work in Moose Jaw	47.37%	36
I am a business owner in Moose Jaw	7.89%	6
Other	1.32%	1
Total Respondents: 76		

Q2 How often to you visit a City-owned facility or building? Public buildings include: City Hall, Kinsmen Sportsplex, Pla-Mor Palace, Mosaic Place, Yara Centre, Moose Jaw Cultural Centre, Moose Jaw Public Library, Moose Jaw Museum & Art Gallery.

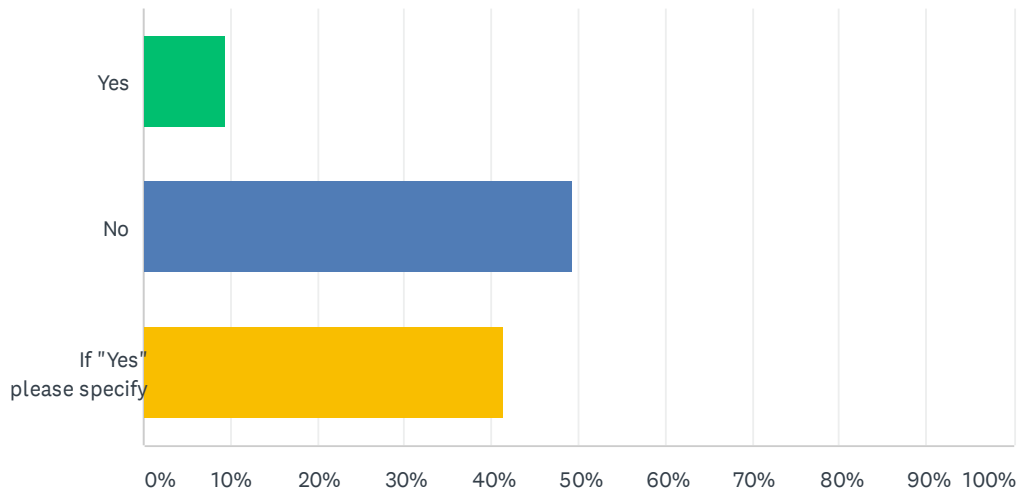
Answered: 76 Skipped: 1



ANSWER CHOICES	RESPONSES	
Daily	9.21%	7
Weekly	26.32%	20
Monthly	30.26%	23
Several times a year	30.26%	23
Not applicable	3.95%	3
TOTAL		76

Q3 Have you encountered any barriers to accessing any municipally owned facility and/or building?

Answered: 75 Skipped: 2



ANSWER CHOICES	RESPONSES	
Yes	9.33%	7
No	49.33%	37
If "Yes" please specify	41.33%	31
TOTAL		75

City of Moose Jaw Special Needs Advisory Committee Community
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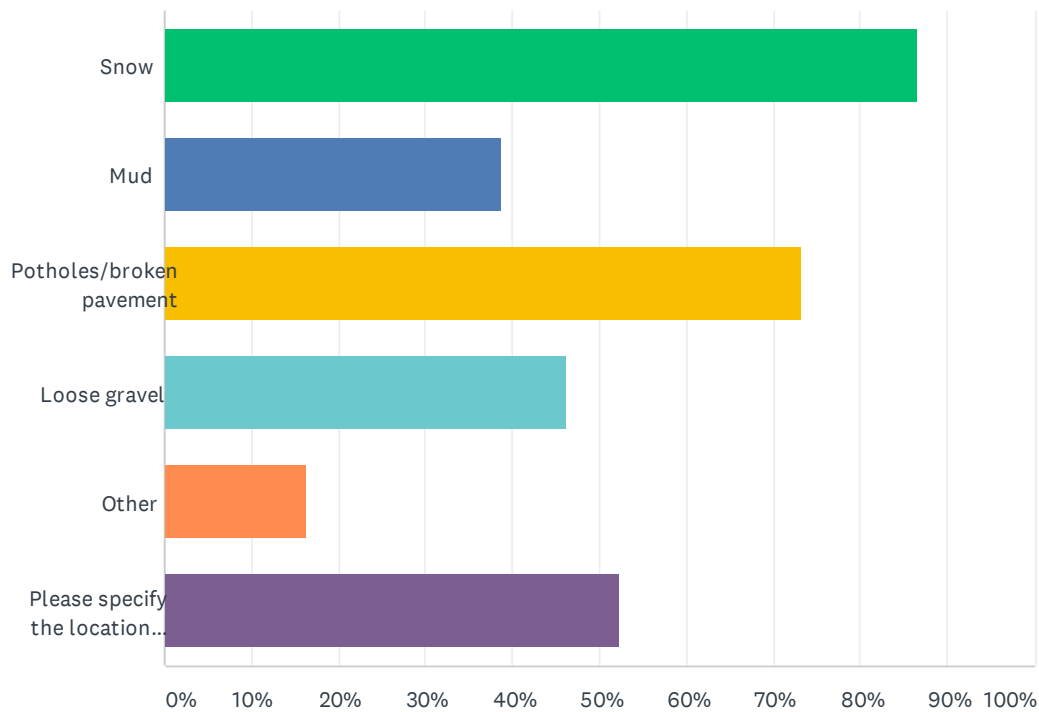
SurveyMonkey

#	IF "YES" PLEASE SPECIFY	DATE
1	snow and debris in the way ,not clean and slippery	12/10/2020 9:30 PM
2	Some building doesn't have any ramp on the door.	12/9/2020 9:07 PM
3	Ice, snow barricades between street and sidewalks at disabled parking spots. Not enough disabled parking for example City Hall has oe spot for everyone doing business or attending a meeting. I often have to walk sometimes over a block as a disabled person I	12/7/2020 10:20 AM
4	Access doors are heavy, close very quickly and not electric.	12/4/2020 4:00 PM
5	Crescent Park walkways are uneven and hazardous to those with wheelchairs or. Mobility issues	12/1/2020 2:58 PM
6	Sidewalks aren't walker friendly	12/1/2020 7:49 AM
7	Need more playgrounds accessible to children with disabilities	11/29/2020 7:46 PM
8	Small entrances, not all facilities are easy to access with mobility issues	11/29/2020 3:03 PM
9	Not having any swimming pools open during this time for a person in a wheelchair. Especially when needed for therapy	11/29/2020 10:10 AM
10	Washroom sizes to fit the person with disabilities, wheelchair or walker, and caregiver	11/29/2020 9:24 AM
11	Over stimulating environment, process of paying/ checking in to complicated and long for children/ teens with specific needs, questioned by staff on child/ teens loud/ unexpected behavior	11/28/2020 12:33 PM
12	Cost.	11/28/2020 12:12 PM
13	At the Kinsmen Sportsplex there is a drop off at the exit near the pool, east parking lot. The outdoor pool is completely inaccessible to anyone with any mobility issues. There is no way into the pool or change room/bathroom. Also, not all of the ball diamonds are wheelchair accessible; we had to lift our coach on and off certain fields. There is no way a wheelchair could get on or off the outdoor rinks and the dog park is all dirt which makes it hard for a wheelchair to move.	11/28/2020 11:24 AM
14	City Hall	11/28/2020 9:26 AM
15	Condition of sidewalks	11/28/2020 8:53 AM
16	Parking availability. Walks not safe. Steps	11/27/2020 9:22 AM
17	Florescent lighting.	11/27/2020 7:44 AM
18	parking	11/27/2020 7:38 AM
19	City Hall ramp is to steep; many city streets not accessible; not enough public wheel chair parking downtown	11/26/2020 4:02 PM
20	some doors do not have working button for door opening	11/26/2020 2:20 PM
21	city hall wheelchair ramp is steep for folks either direction for independence	11/26/2020 11:58 AM
22	Some sidewalks have ramps some do not	11/25/2020 11:42 AM
23	Wheel chair access on city streets isn't always attainable not enough raps. Not enough parking for people with disabilities. Sometimes the automatic door isn't working. Or there is a lot of snow blocking access from the streets when the city doesn't hall the snow away they just pile it on the side of streets.	11/25/2020 9:22 AM
24	Bathroom accessibility wheelchairs. For the blind	11/25/2020 8:30 AM
25	At kinsmen last year the wheelchair accessible button not working on women's change room for months.	11/24/2020 7:46 PM
26	No signage in Braille. Some sidewalks /entrances not wheelchair Access	11/24/2020 3:42 PM
27	Advance voting at city hall was a nightmare. The ramp is too steep. We had to wait for people to come down before my husband could go up. Upstairs was just as bad if not worse. My husband was exhausted when we left.	11/20/2020 8:26 PM

28	Limited access when injured - or have someone in a wheelchair	11/20/2020 2:49 PM
29	No working pool lift, improper benches or changing areas for disabled. Many down	11/20/2020 2:21 PM
30	City Hall is the worst building for disabled people.	11/20/2020 2:07 PM
31	curbs not wheelchair accessible places like City Hall ramp inadequate turning radius Kinsmen only the main pool is accessible by wheelchair i can go on	11/20/2020 1:48 PM

Q4 What, if any, seasonal issues have you encountered when accessing trails, walkways and/or sidewalks? Click all that apply.

Answered: 67 Skipped: 10



ANSWER CHOICES	RESPONSES	
Snow	86.57%	58
Mud	38.81%	26
Potholes/broken pavement	73.13%	49
Loose gravel	46.27%	31
Other	16.42%	11
Please specify the locations where you have encountered the issues.	52.24%	35
Total Respondents: 67		

#	PLEASE SPECIFY THE LOCATIONS WHERE YOU HAVE ENCOUNTERED THE ISSUES.	DATE
1	Ice	12/11/2020 4:33 PM
2	Sidewalks and parks	12/11/2020 7:47 AM
3	dog park paths and parking lot is terrible. cressent park. wakamow parking lots . spring creek at times is impassable with mud.roll curbs used in place of curb cuts through out the city. .	12/10/2020 9:30 PM
4	City streets	12/10/2020 3:22 PM
5	Dog Park, Wakamow, Spring Creek, Crescent Park	12/8/2020 7:07 PM
6	Some spots in Spring Creek, Wakamow (in between the paved pathways in the residential area, some grassy areas are uneven and where Jenn New fell, the parking lot at Burger Cabin), Crescent Park!!!!, the Dog Park!!!!!!!!!!!!!!!!!!!!!!,	12/8/2020 7:07 PM
7	curbs being cut at sidewalks downtown. Too many curbs to mention... when you get blocked at a bunch, even if you are not strictly downtown, then there is no way of independently getting to the venue.	12/8/2020 9:23 AM
8	Sidewalks not cleared, pathways need to be maintained better	12/5/2020 10:57 AM
9	Crescent Park	12/1/2020 2:58 PM
10	All over	12/1/2020 7:49 AM
11	Wakamow, Crescent Park and walking trail along Thatcher	11/28/2020 2:57 PM
12	All trails in south hill	11/28/2020 11:24 AM
13	Lack of accessible parking at City Hall	11/28/2020 9:26 AM
14	Snow and ice on sidewalks from on Athabasca street	11/28/2020 8:58 AM
15	Library	11/28/2020 8:53 AM
16	Crescent Park.. Library..getting to city hall. Kinsmen centre parking..sidewalks	11/27/2020 9:22 AM
17	Various locales	11/27/2020 7:44 AM
18	almost every where	11/27/2020 7:38 AM
19	Walking Paths within city parks, accessible corners piled up with snow	11/26/2020 4:02 PM
20	Snow or mud can be almost everywhere	11/26/2020 2:20 PM
21	All residential sidewalks	11/26/2020 12:14 PM
22	Almost all parks, facilities, and neighborhood houses	11/25/2020 9:22 AM
23	Downtown shops are not wheelchair accessible and also sidewalks are not wheelchair safe	11/25/2020 8:30 AM
24	The sidewalks are quite rough, same with the roads and sometimes there is no ramp for a wheelchair	11/25/2020 8:30 AM
25	Alot of city sidewalks arent wheelchair accessible. The drain on 4th ave nw & stadacona is often so backed up it floods the sidewalks in the spring. And not with debris just cant handle all the water. There is a group home on one corner and the Bentley on the other. Snow gets piled up on the sidewalks from the plows and the sidewalks are no longer accessible for anyone let alone some one with a walker or wheelchair.	11/23/2020 7:07 PM
26	Actually main st road and sidewalk. I find the cobblestone sidewalks quite slippery when wet. The road condition is poor on sections of main st.	11/23/2020 4:45 PM
27	Wakamow	11/21/2020 5:31 AM
28	Wakamow, City Hall parking lot,	11/20/2020 4:27 PM
29	Curb cuts on 4th SW and Lillooet, and Ominica and Main, have lips and holes transitioning to street/sidewalk	11/20/2020 4:21 PM
30	Crescent park wakamow thatcher trail	11/20/2020 3:41 PM

31	Several places	11/20/2020 3:28 PM
32	In the downtown core the new sidewalk work that has been done is now a tripping hazard! At the corners The City has now instead of smooth sidewalks at the corner it's a rough, bevel which I myself have tripped and fallen! What were they thinking!!!! Seniors are going to fall because they don't pick up their feet!!!!	11/20/2020 2:07 PM
33	Sidewalks downtown and the garbage cans are full and I'm always picking up garbage downtime and dripping it into the full bins	11/20/2020 2:03 PM
34	it would be easier if I showed you a map because I'm on neighbourhood watch and travel all over the city via electric scooter and wheelchair	11/20/2020 1:48 PM
35	South Hill residential sidewalks	11/20/2020 1:38 PM

Q5 What sorts of programs would you like the City of Moose Jaw to consider for people with disabilities?

Answered: 47 Skipped: 30

#	RESPONSES	DATE
1	Accessible fitness programs	12/11/2020 4:33 PM
2	Employment training for employers. Change name of special needs committee to accessibility committee... not only is special needs out of date as a term but it implies that ppl with disabilities are a fringe group. Accessibility though benefits everyone. Curb cuts benefit moms with strollers, people with luggage, people with wagons, scooters, skateboards, etc. Not just wheelchairs.	12/11/2020 7:47 AM
3	social events, interaction with others that cannot participate in physical activities, awareness programs involving day to day living and life skills to avoid being taken advantage of. after covid 19	12/10/2020 9:30 PM
4	Access to every sidewalk and building	12/10/2020 12:39 PM
5	Art events for younger adults and all around more social events	12/8/2020 7:07 PM
6	More social events, art events,	12/8/2020 7:07 PM
7	Encouraging more mainstream employers to hire people with disabilities. Encouraging more employment beyond just the greeter/dishwasher roles, and encourage employers to see the value in hiring people with disabilities.	12/8/2020 9:23 AM
8	How to use city buses There are many disabled people who could use regular transit if they had the training. Similar to "Champions of Transit" in Regina	12/7/2020 10:20 AM
9	We have a large group of people with mental disabilities that fall through the crack. There are many outlets for people with physically disabilities or disabilities of recognition(down syndrome). People that you see hanging out at Tim's or at the Riverside Mission. They are viewed as menaces to society. We need outlets for these people. Maybe hire them to adopt a downtown street to care for. Shovel, pick up garbage, etc. Create a part time position for them through the city. Moose Jaw could give these people purpose to their lives by contributing to society. Ignoring them is not the answer.	12/5/2020 10:57 AM
10	Council's support of a facilities accessibility conversion plan.	12/4/2020 4:00 PM
11	None fix the infrastructure then you can stop raising our taxes attract new industry here then we can afford to help special needs. Get your budget under control before you blow more of my money.	12/4/2020 12:49 PM
12	Support group for parents and caregivers of disabled children. More sensory friendly shopping events.	11/29/2020 7:46 PM
13	Accessible facilities for swimming for people who use wheel chairs	11/29/2020 3:03 PM
14	A place with large open space that both people with and without wheelchairs can move around freely. More indoor places to take said students for physical activity during the winter months	11/29/2020 10:10 AM
15	Any sports really. But mostly funding and facilities with accessibility to accommodate all needs.	11/29/2020 9:24 AM
16	arts and crafts, cooking, volunteer programs	11/28/2020 2:57 PM
17	Sensory sensitivity time slots,	11/28/2020 12:33 PM
18	Swimming program Walking program	11/28/2020 12:12 PM
19	I think you have a good variety of programs but do people with disabilities know they can access these programs?	11/28/2020 11:24 AM
20	More special transit, increased hours, special bookings and more of a fleet Accessible swimming at a sportsplex	11/28/2020 9:26 AM
21	I think some sort of gathering where families can meet other families	11/28/2020 8:58 AM
22	Keep our sidewalks clear	11/28/2020 8:53 AM
23	N/A	11/27/2020 7:44 AM
24	More inclusion to all programs; discounted program to access city recitational buildings as these folks are on restricted budgets	11/26/2020 4:02 PM

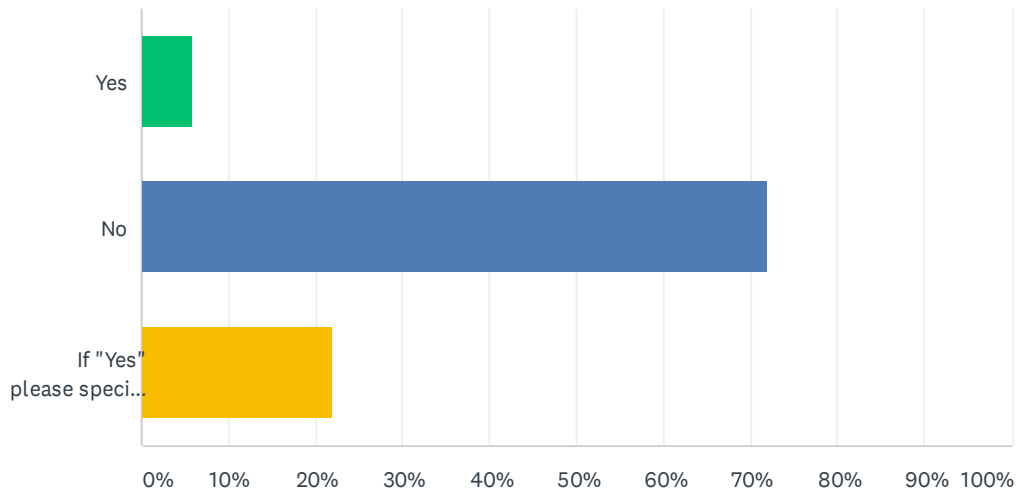
City of Moose Jaw Special Needs Advisory Committee Community
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SurveyMonkey

25	Proper snow plow operations, not the half hearted attempt they make now.	11/26/2020 12:14 PM
26	Transit to programs need to be improved and it's difficult to secure as it is so busy and the length of service. Let the experts do this as it is their sector and offer locations at no cost through grants etc	11/26/2020 11:58 AM
27	I actually would like to see programs educating the able about disabilities, like how to act around a service dog or how to politely offer assistance without making the person feel bad	11/25/2020 12:44 PM
28	fix walk and roadways	11/25/2020 11:42 AM
29	Better access at pools, movies	11/25/2020 9:22 AM
30	Inclusive recreation	11/25/2020 9:03 AM
31	Inclusions programs	11/25/2020 8:30 AM
32	Intermural for people experiencing disability year around. Social club/friendship club. Opportunities for people with disabilities to make authentic friendships.	11/25/2020 8:30 AM
33	NA	11/24/2020 3:42 PM
34	Getting a CP swimming program started	11/23/2020 3:25 PM
35	Same as for those without disabilities	11/21/2020 5:31 AM
36	Exercise classes geared towards the disabled - upper body etc. Swimming designated just for disabled.	11/20/2020 8:26 PM
37	Exercise classes for mobility challenges -	11/20/2020 4:27 PM
38	Obvious after covid: special swim or skate times for kids with severe disabilities that like it really quite.	11/20/2020 3:41 PM
39	Continue to upgrade sidewalks with ramping	11/20/2020 3:28 PM
40	Supports for integrated programming to attend with everyone else	11/20/2020 3:01 PM
41	Pool access is poor, changing areas ,benches and lifts unavailable. Sidewalks in many areas have no curb access.	11/20/2020 2:21 PM
42	lower fees for recreation as a caregiver pays full fee as well and is actually there to assist not enjoy in many cases.	11/20/2020 2:10 PM
43	More spots for parking downtown. Encourage more businesses to make it easier to enter stores. Better service and care year round of streets and sidewalks CITY WIDE!!!	11/20/2020 2:07 PM
44	Groups where people with pain, depression or outright visible disability where people can get together with a person to run and manage it. There are many many people with invisible disabilities	11/20/2020 2:03 PM
45	any sort of programs that are acceptable for people without disabilities just slightly modified to account for their disability needs...	11/20/2020 1:48 PM
46	Some form of free transport, aswell as possibly someone on city buses to help as I've seen drivers be distracted while driving as they don't understand they have to Remain seated.	11/20/2020 1:39 PM
47	Free access to training facilities. The YMCA used to provide this service through sponsored memberships to qualified applicants.	11/20/2020 1:30 PM

Q6 Have you encountered any barriers to participating in a municipal program or activity?

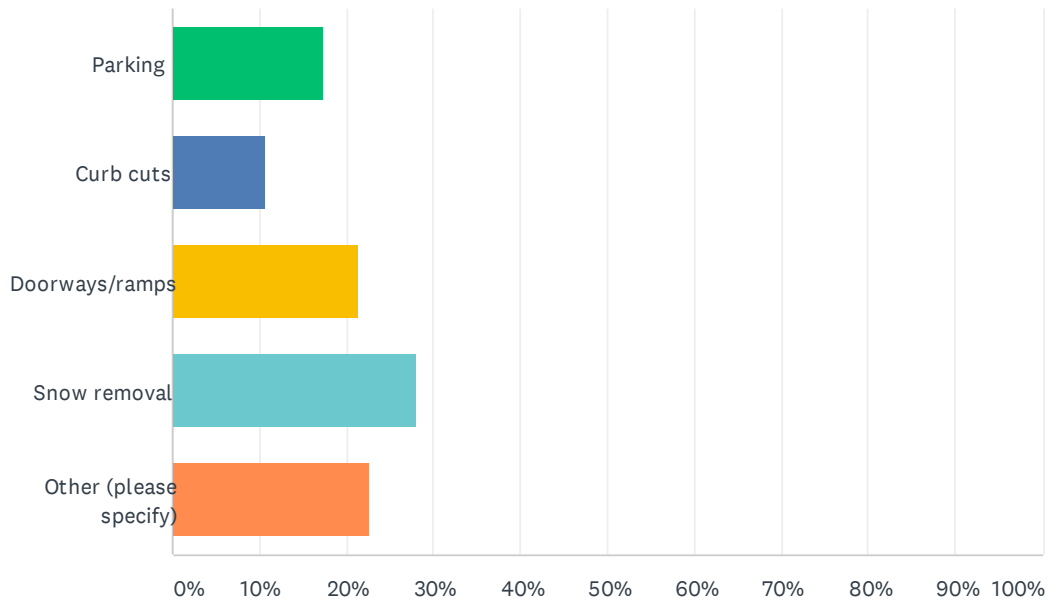
Answered: 68 Skipped: 9



ANSWER CHOICES	RESPONSES	
Yes	5.88%	4
No	72.06%	49
If "Yes" please specify.	22.06%	15
TOTAL		68

Q7 In your opinion, what are the top priorities for improving accessibility in the City?

Answered: 75 Skipped: 2

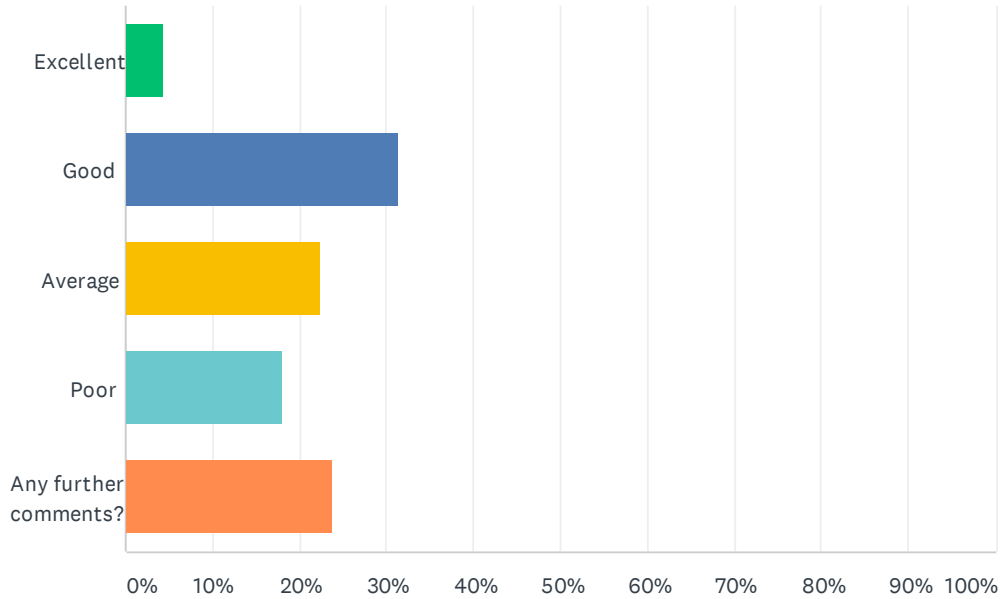


ANSWER CHOICES	RESPONSES	
Parking	17.33%	13
Curb cuts	10.67%	8
Doorways/ramps	21.33%	16
Snow removal	28.00%	21
Other (please specify)	22.67%	17
TOTAL		75

#	OTHER (PLEASE SPECIFY)	DATE
1	All the above!	12/11/2020 7:47 AM
2	all of the above is equally important	12/10/2020 9:30 PM
3	Outdoor walking paths, uneven, potholes, gopher holes, tree roots coming up through pavement. Some are dirt or loose gravel creating muddy environments	12/8/2020 7:07 PM
4	Walking paths, curb cuts, snow removal	12/8/2020 7:07 PM
5	It is really hard to say... curb cuts and snow removal are absolutely essential... nearly fell a number of times on my way to work and my disability is not a mobility one. As a person who worked with someone who had a wheelchair, you need to treat curb cuts and snow removal and doorways equally. Doorways and curb cuts would benefit everyone, including moms with strollers and seniors with mobility devices. So I would treat those as priority during summer, and bump up the importance of snow removal in winter.	12/8/2020 9:23 AM
6	These are all very important issues. I do not feel qualified to make a statement for this as it effects many	12/7/2020 10:20 AM
7	Parking Snow removal	12/5/2020 10:57 AM
8	All the above needs to be improved.	11/28/2020 12:33 PM
9	Curb cuts and snow removal are two top priorities	11/28/2020 11:24 AM
10	Snow removal, ramps, sidewalks	11/27/2020 7:44 AM
11	Transit availability/capacity, mentor charges, facility usage	11/26/2020 11:58 AM
12	I could check all of the above	11/25/2020 9:22 AM
13	Mandatory I pushbutton door openers. Currently only required over a Currently square footage.	11/24/2020 8:43 AM
14	Would select all the above but isn't an option	11/20/2020 3:41 PM
15	Lifts and bigger seating area for changing in pool or gym areas	11/20/2020 2:21 PM
16	Sidewalk repair. Many crumbling sidewalks in our city.	11/20/2020 1:38 PM
17	Cost reductions or removals for those with disabilities.	11/20/2020 1:30 PM

Q8 How would you rate accessibility on Moose Jaw Transit?

Answered: 67 Skipped: 10



ANSWER CHOICES	RESPONSES	
Excellent	4.48%	3
Good	31.34%	21
Average	22.39%	15
Poor	17.91%	12
Any further comments?	23.88%	16
TOTAL		67

#	ANY FURTHER COMMENTS?	DATE
1	Not familiar as I haven't used in many years	12/8/2020 7:07 PM
2	I have my own transportation	12/8/2020 7:07 PM
3	When my client and I rode the bus, with all the suburban curb cuts that needed to be made, it was a farce. She couldn't get downtown due to the residential curb cuts that did not happen at the time. I tried asking for a curb cut at the Walmart bus station a couple years ago and the clerk receiving my call laughed and said "good luck". noone listened. the Access at the Walmart stop is a nightmare. I check on it from time to time, and even though I made a few phone calls a couple years ago, no changes happened. A person gives up. The bus drivers, though, were kind and helpful.	12/8/2020 9:23 AM
4	N/A -- Haven't had to use MJ Transit yet	12/4/2020 3:33 PM
5	Bus stops close to hospital, Walmart & Superstore	12/1/2020 7:49 AM
6	I feel like the staff ate over worked and there needs to be more.	11/29/2020 9:24 AM
7	The busses themselves are fine but the bookings aren't the best and the accessibility to the bus stops are bad	11/28/2020 11:24 AM
8	not enough handicap parking	11/27/2020 7:38 AM
9	Excellent-wish service in evenings and weekends	11/26/2020 11:58 AM
10	I am concerned about when life goes back to busy, how my son and his service dog will fit in the busses to and from high school as they are overcrowded	11/25/2020 12:44 PM
11	Haven't used transit for years.	11/23/2020 4:45 PM
12	Having accessible busses is great, but in the winter many of the bus stops are no longer accessible	11/20/2020 4:21 PM
13	Depending on disability though as I push my son and he doesn't need to navigate himself	11/20/2020 3:41 PM
14	Not sure, I don't use	11/20/2020 3:28 PM
15	Bus drivers untrained, impatient at times, don't use ramp sometimes.	11/20/2020 2:21 PM
16	Bus drivers here are so nice!	11/20/2020 1:30 PM

Q9 In your opinion, how could the City of Moose Jaw improve transportation service to accommodate people with disabilities?

Answered: 42 Skipped: 35

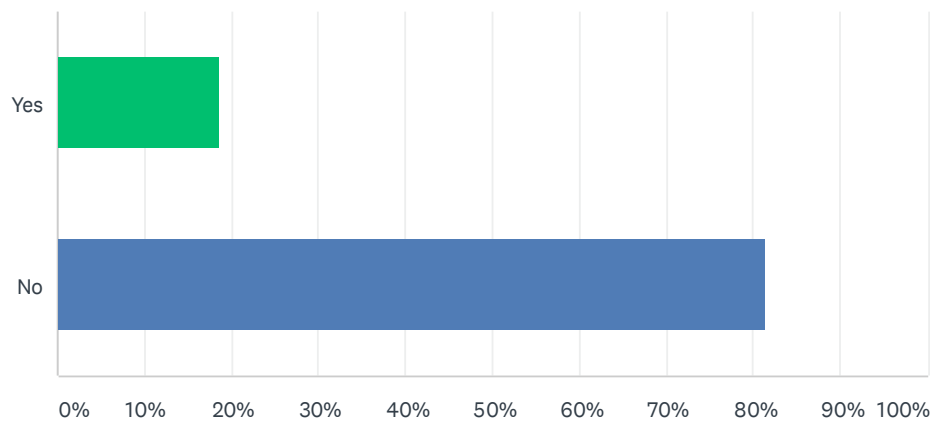
#	RESPONSES	DATE
1	Basically curb cuts needed. Affects ability to get to bus.	12/11/2020 7:47 AM
2	Be available all the time	12/10/2020 12:39 PM
3	More patients from drivers	12/8/2020 7:07 PM
4	more patience, hospitality	12/8/2020 7:07 PM
5	implement the above changes.	12/8/2020 9:23 AM
6	Become more accessible to areas of employment during the evening. More bus stops. Training persons with disabilities to use the transit system. Many of our clients are unaware that busses have a step that can be lower for the them to get on to regular transit busses for example	12/7/2020 10:20 AM
7	Electric wheelchair lifts on all transit buses.	12/4/2020 4:00 PM
8	There is private companies for that. Fix the streets	12/4/2020 12:49 PM
9	More accessible buses	12/1/2020 2:58 PM
10	Door way ramp bylaw	12/1/2020 7:49 AM
11	More flexible schedules for daily trips More available seats	11/29/2020 3:03 PM
12	More buses	11/29/2020 10:10 AM
13	Cut out the middle person and have direct calling and pick ups.	11/29/2020 9:24 AM
14	More sheltered Bus stops	11/28/2020 2:57 PM
15	Create simplified maps to important locations (library, yara, hospitals, schools, ect) to make it easier for individuals with intellectual disabilities to read and understand maps independently	11/28/2020 12:33 PM
16	More paratransit buses Later hours every night on city transit	11/28/2020 12:12 PM
17	Prioritize bus stops in the budget	11/28/2020 11:24 AM
18	Expanded hours, larger fleet	11/28/2020 9:26 AM
19	More accessible taxis	11/28/2020 8:53 AM
20	Bus routes and times are very limited making access impossible too often	11/27/2020 9:22 AM
21	Improve payment options, not everyone carries cash.	11/27/2020 7:44 AM
22	More paratransit accessibility; very limited openings and no evening paratransit which causes concerns for those attending evening programs or events.	11/26/2020 4:02 PM
23	make access to easy get in or off the bus- take ramp down as some of drivers are not doing it especially for people who are walking but still not able to get in or of	11/26/2020 2:20 PM
24	They have snow plow trucks - use them.	11/26/2020 12:14 PM
25	more availability, longer hours of service	11/26/2020 11:58 AM
26	When life "goes back to normal" increase bussing services for school start and end times so it's not so crowded and dangerous	11/25/2020 12:44 PM
27	More availability. more time slots.	11/25/2020 9:03 AM
28	Not reliable	11/25/2020 8:30 AM
29	Evening hours for regular bus service and paratransit	11/24/2020 7:46 PM
30	Buses that have wheelchair ramps built in so a person feels more independent.	11/24/2020 3:42 PM
31	Better availability for scheduled service. To accommodate a work or school schedule.	11/24/2020 8:43 AM
32	Surface of roads makes transport of people with disabilities non shaken transportation.	11/23/2020 6:40 PM
33	Perhaps more dedicated transit for schools. I become anxious in crowded places and riding	11/23/2020 4:03 PM

transit after school is nearly unbearable. Better education for younger riders would also be nice. I have encountered many disrespectful students who behave very inappropriately on transit.

34	Increase the hours	11/23/2020 3:25 PM
35	Have bus stops cleared of snow, have more frequent busses, have bus service that will allow people to go to and return from Warrior's games, movies and concerts (busses stop too early!)	11/20/2020 4:21 PM
36	Not sure	11/20/2020 3:28 PM
37	More accessible to persons in evenings and on an as needed basis.	11/20/2020 2:21 PM
38	Provide more. It should not be about the City making a profit! All cities have to provide services to citizens .	11/20/2020 2:07 PM
39	Not applicable for me	11/20/2020 2:03 PM
40	bring back the disabled Transit van...	11/20/2020 1:48 PM
41	Have a specific bus or aides on board.	11/20/2020 1:39 PM
42	Longer operating hours	11/20/2020 1:38 PM

Q10 Do you use the City’s Paratransit service?

Answered: 75 Skipped: 2



ANSWER CHOICES		RESPONSES	
Yes		18.67%	14
No		81.33%	61
TOTAL			75

Q11 In your opinion, how could the City of Moose Jaw improve Paratransit service?

Answered: 32 Skipped: 45

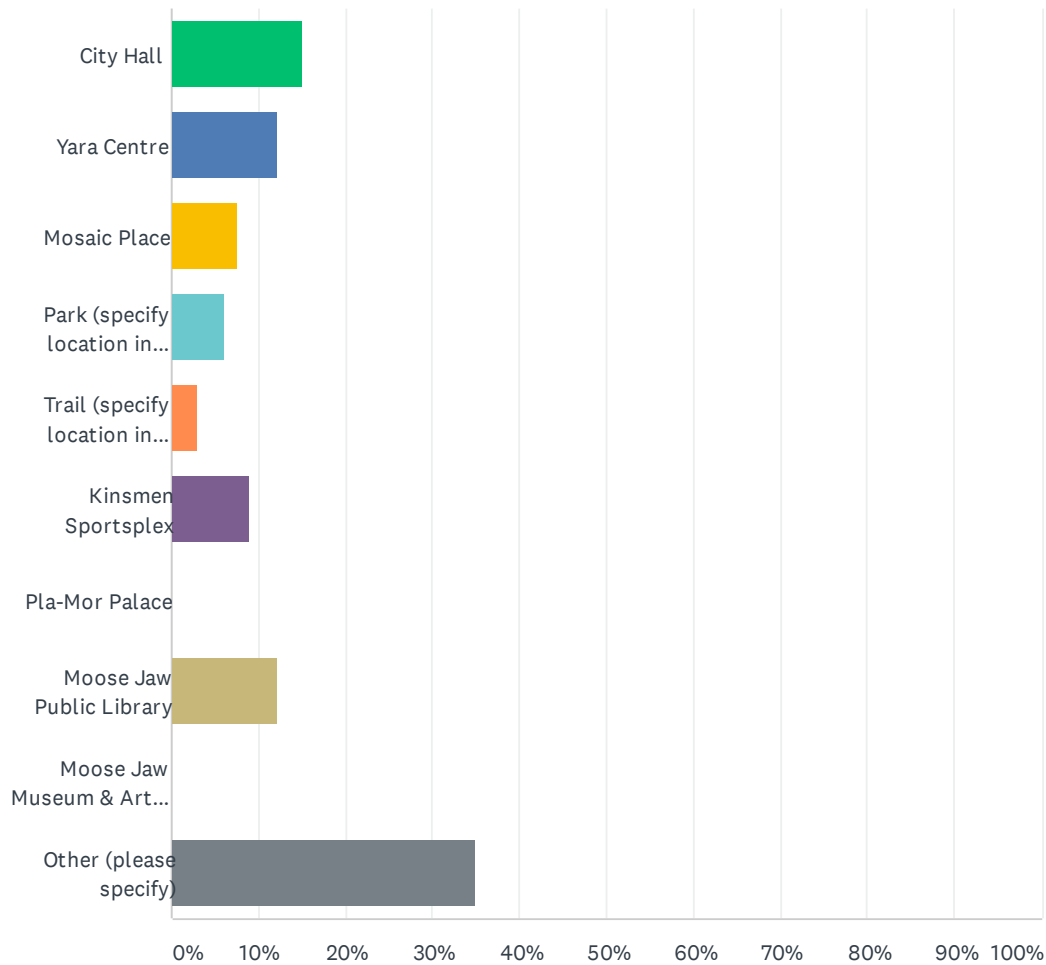
#	RESPONSES	DATE
1	Be more available	12/10/2020 12:39 PM
2	Flexible hours, less wait times and open to drop off in more locations. Hospitality.	12/8/2020 7:07 PM
3	flexible hours, less wait times, more drop-off options	12/8/2020 7:07 PM
4	Try to encourage those with less physical disability to utilize the regular transit. Assess whether or not a second Paratransit bus is required	12/7/2020 10:20 AM
5	fix the infrastructure	12/4/2020 12:49 PM
6	Daily scheduled trips, more available times and seating	11/29/2020 3:03 PM
7	More buses	11/29/2020 10:10 AM
8	Cut out the middle person and have direct calling and pick ups.	11/29/2020 9:24 AM
9	more availability	11/28/2020 2:57 PM
10	There needs to be more buses.	11/28/2020 12:12 PM
11	Online booking	11/28/2020 11:24 AM
12	Expanded hours, larger fleet	11/28/2020 9:26 AM
13	Maybe have a couple vans running longer times for individuals trying to work or attend evening and weekend	11/27/2020 9:22 AM
14	N/A	11/27/2020 7:44 AM
15	I do not use paratransit but I work with folks that rely on it. Making more times available (as most buses are consumed by the elderly community with appointments) Offering Evening Para-Transit for evening events, shopping etc.	11/26/2020 4:02 PM
16	be more accessible to everyone , not to book a week or so in advance	11/26/2020 2:20 PM
17	more availability, longer hours of service. Schedule mural tours with accessible vehicles	11/26/2020 11:58 AM
18	More availability, more time slots	11/25/2020 9:03 AM
19	More vehicles	11/25/2020 8:30 AM
20	Have a monthly subscription so its not always month to month for people who are getting to work/school	11/25/2020 8:30 AM
21	Expand evening service.	11/24/2020 7:46 PM
22	NA	11/24/2020 3:42 PM
23	Same as mentioned above. Also allow drivers to accommodate ride sharing through use of texting or other technologies. Our daughter was able to text or call driver's and if they could accommodate they would. Our understanding was that this practice was friend upon.	11/24/2020 8:43 AM
24	Its all about the drivers. Gary is amazing. You need people who are caring compassionate and patient to drive that paratransit. I support alot of people who use that service and its all about the driver!	11/23/2020 7:07 PM
25	Hours of operations, seven days a week	11/23/2020 6:40 PM
26	Not sure	11/23/2020 3:25 PM
27	In the application it shouldn't say that I can only take the bus for work, school or appointments. This isn't a requirement on regular transit, so it feels like a violation of human rights if the service is different than regular transit.	11/20/2020 4:21 PM
28	More availability, evenings, weekends, during the day. More available on an as needed basis	11/20/2020 2:21 PM
29	clone Gary	11/20/2020 2:10 PM
30	If they did have groups for people with disabilities and people struggling with addictions which is a disability for some then they would need the transit to cover until after the sessions where	11/20/2020 2:03 PM

over to get home. Give the persons with disabilities a transit card at a lower rate as on
disability we are very limited as to what we live on financially

31	the cost as disabled people haven't seen an increase in the living expense in over 10 years	11/20/2020 1:48 PM
32	Reduce wait times	11/20/2020 1:38 PM

Q12 In your opinion, which of the destinations below should be our first focus for improving accessibility?

Answered: 66 Skipped: 11



ANSWER CHOICES	RESPONSES	
City Hall	15.15%	10
Yara Centre	12.12%	8
Mosaic Place	7.58%	5
Park (specify location in comment box)	6.06%	4
Trail (specify location in comment box)	3.03%	2
Kinsmen Sportsplex	9.09%	6
Pla-Mor Palace	0.00%	0
Moose Jaw Public Library	12.12%	8
Moose Jaw Museum & Art Gallery	0.00%	0
Other (please specify)	34.85%	23
TOTAL		66

#	OTHER (PLEASE SPECIFY)	DATE
1	Crescent park! Not accessible	12/11/2020 7:47 AM
2	Crescent Park paths,wakamow and dog park	12/8/2020 7:07 PM
3	Dog park, Wakamow, Crescent Park	12/8/2020 7:07 PM
4	update the library, cultural centre and art gallery.	12/8/2020 9:23 AM
5	I only seem able to select one. I believe all city owned facilities need to be reevaluted with emphasis on City Hall the Library, Mueseum and Art Gallery	12/7/2020 10:20 AM
6	Downtown parking, in general. Especially the "closeness" on Main street between parking and the traffic lanes. Very hard for a driver with mobility issues to get in/out of car before getting killed by traffic.	12/4/2020 3:33 PM
7	This is stupid. Fix our tax problem before anything	12/4/2020 12:49 PM
8	increase paved path in the city and wakamow	12/4/2020 11:25 AM
9	Crescent Park. There are so many seniors high rises around it filled with people who struggle to safely use it because of the uneven and poorly maintained walk ways	12/1/2020 2:58 PM
10	Anywhere downtown... parking a paravan can be challenging	11/29/2020 3:03 PM
11	I'd like to see some wheelchair swings in our parks.	11/29/2020 9:24 AM
12	Kinsmen should have a wheelchair lift into the pool	11/28/2020 12:33 PM
13	hospital	11/27/2020 7:38 AM
14	Wakamow valley	11/25/2020 8:30 AM
15	Not enough parking for disabilities	11/23/2020 7:07 PM
16	Crescent	11/23/2020 6:40 PM
17	Improve the footpaths and various stairways in the park	11/23/2020 4:45 PM
18	City Hall - the ramp is too steep!	11/20/2020 4:21 PM
19	Not sure	11/20/2020 3:28 PM
20	Sidewalks and para transit	11/20/2020 2:21 PM
21	all good	11/20/2020 2:10 PM
22	Crescent park. It should be taken care of better then it has been. I go to other cities and people with disabilities like to go to parks and Crescent park has gone down hill over the years. I can remember the beautiful flower gardens all over and this past summer when to took my grandkids there was so many weeds under the trees it was so sad to see. Yes hire young people but have someone knowledgeable to manage them and take care of the Gem of our city. It's so depressing to go there and see the state of our park	11/20/2020 2:03 PM
23	this sidewalk infrastructure to get to and from these locations	11/20/2020 1:48 PM

Q13 In your opinion, what is already working well in making the City of Moose Jaw accessible? This doesn't have to be a municipal building, infrastructure or service.

Answered: 38 Skipped: 39

#	RESPONSES	DATE
1	People's attitude	12/11/2020 7:47 AM
2	Places are finally starting to add ramps, but I feel ALL buildings should have wheelchair access so as not to exclude anyone.	12/8/2020 7:07 PM
3	More and more local shops are getting ramps, curb cut availability (in high traffic areas but still not in lower traffic areas)	12/8/2020 7:07 PM
4	The attitudes of the frontline customer service staff when they are welcoming and provide	12/8/2020 9:23 AM
5	Kinsment Sportplex. Dedicated employees and committee members	12/7/2020 10:20 AM
6	Ramps on crosswalks.	12/4/2020 4:00 PM
7	Community seems to have a fairly good appreciation of accessibility accommodations. Better than many places.	12/4/2020 3:33 PM
8	The fact that we are wasting money on this is incredible	12/4/2020 12:49 PM
9	New buildings like Yara centre and library/museum offer good access	12/1/2020 2:58 PM
10	Yara	11/29/2020 10:10 AM
11	Buttons for doors, elevators, ramps, sidewalks.	11/29/2020 9:24 AM
12	making the downtown core more accessible with the curb stops	11/28/2020 2:57 PM
13	There are lots of trails throughout the city. Although it would be better if more of them were paved.	11/28/2020 12:12 PM
14	Paratransit is a great service and you have some amazing drivers	11/28/2020 11:24 AM
15	Curb cuts have improved	11/28/2020 9:26 AM
16	Those small ramps in buildings	11/28/2020 8:53 AM
17	N/A	11/27/2020 7:44 AM
18	nothing	11/27/2020 7:38 AM
19	Mentor program with Recreational passes	11/26/2020 4:02 PM
20	making sidewalks with wheelchair access fo	11/26/2020 2:20 PM
21	Transit	11/26/2020 12:14 PM
22	When mentors were free while supporting anyone with varying abilities	11/26/2020 11:58 AM
23	The curb program is making things easier for all to get around	11/25/2020 12:44 PM
24	The mall has the best access	11/25/2020 9:22 AM
25	There are almost always ramps if stairs are present	11/25/2020 8:30 AM
26	Surveys like these! Sub committee addressing these issues.	11/24/2020 3:42 PM
27	Central booking would always be considerate of needs.	11/24/2020 8:43 AM
28	City hall is good with the ramp access. Also Mosaic place putting in a escalator.	11/23/2020 4:45 PM
29	Although I don't use the service, I believe the paratransit works well.	11/23/2020 4:03 PM
30	City sidewalks	11/23/2020 3:25 PM
31	Just being open to suggestions and a willingness to make changes is an awesome start .	11/20/2020 4:27 PM
32	In my opinion the majority of places that I've been have been quite accessible but we don't leave the house much.	11/20/2020 3:41 PM
33	Yara center, mosaic	11/20/2020 2:21 PM
34	ramps are great	11/20/2020 2:10 PM

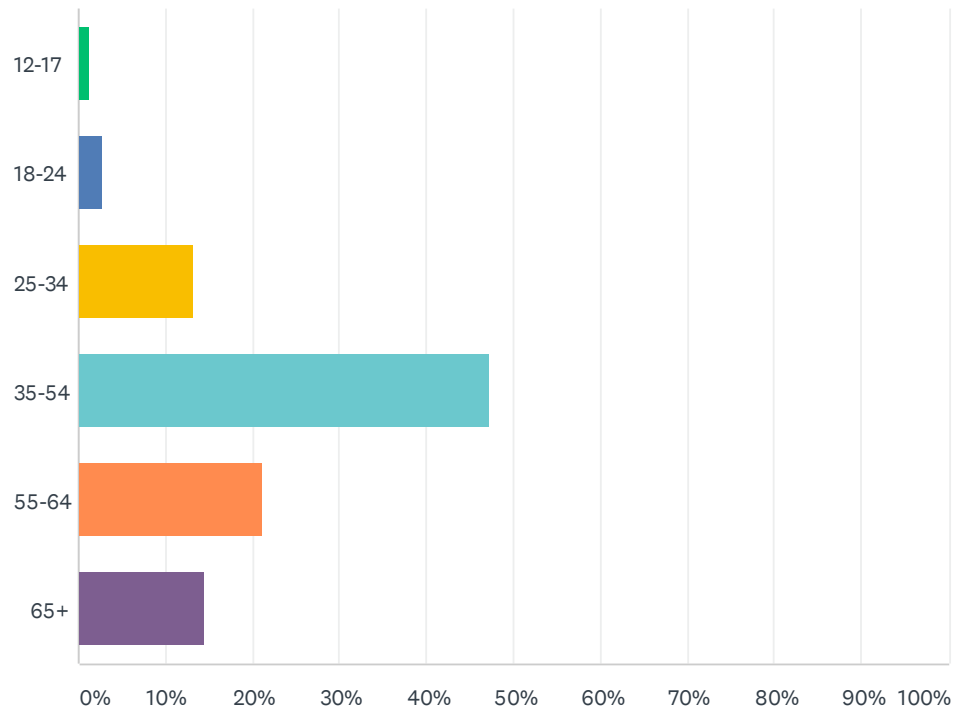
City of Moose Jaw Special Needs Advisory Committee Community
Accessibility Survey

SurveyMonkey

35	The soup kitchen for the needy is wonderful and the shelter for men but there needs to be a shelter for women as well. Disabilities don't pick a gender it effects men, women, teens, young and old. There also needs more help for caregivers of people with disabilities	11/20/2020 2:03 PM
36	the bus that allows for disabled people is a great help	11/20/2020 1:48 PM
37	Many of the public buildings (Yara, MJPL, Kinsmen Sportplex) are accessible.	11/20/2020 1:38 PM
38	Access to low-income housing through the housing authority. Although this area could use some improvements to make it better and more accessible.	11/20/2020 1:30 PM

Q14 Please tell us a little about yourself. In which age range do you belong?

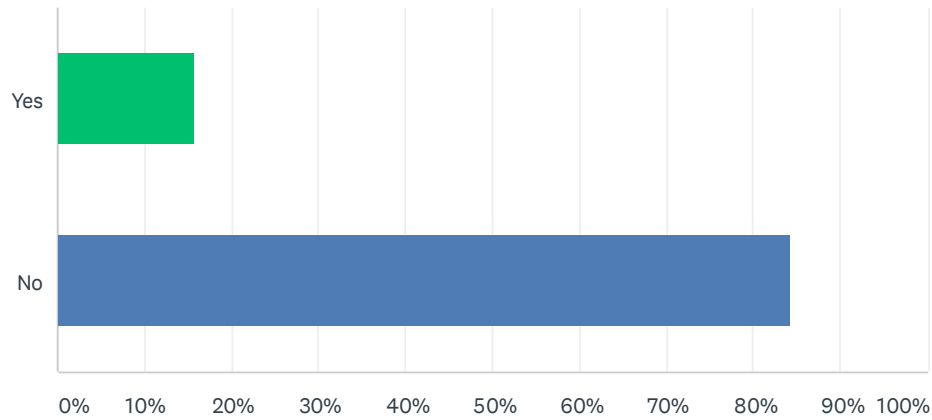
Answered: 76 Skipped: 1



ANSWER CHOICES	RESPONSES	
12-17	1.32%	1
18-24	2.63%	2
25-34	13.16%	10
35-54	47.37%	36
55-64	21.05%	16
65+	14.47%	11
TOTAL		76

Q15 Do you utilize a wheelchair (regular or electric)?

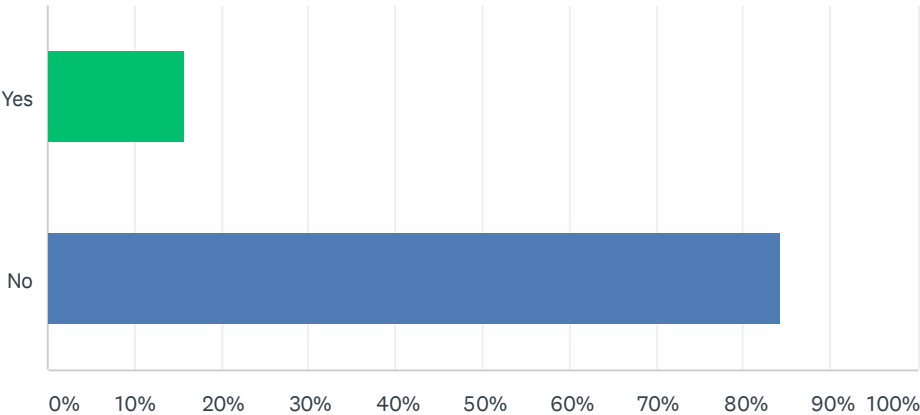
Answered: 76 Skipped: 1



ANSWER CHOICES		RESPONSES	
Yes		15.79%	12
No		84.21%	64
TOTAL			76

Q16 Do you use a walker or crutches?

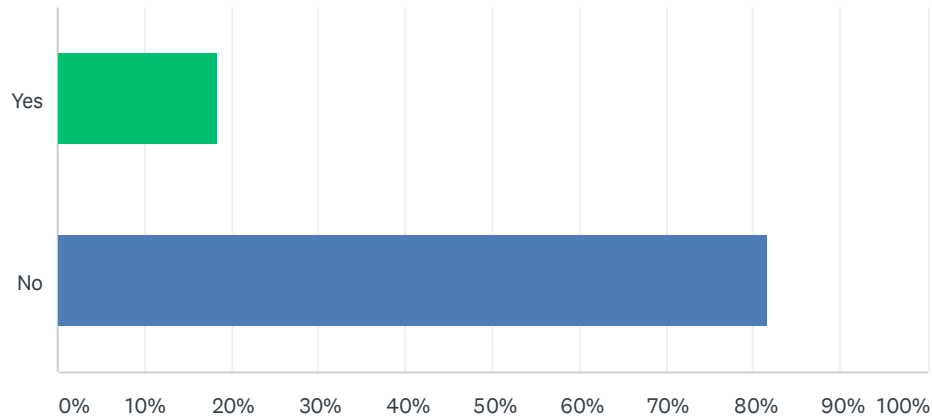
Answered: 76 Skipped: 1



ANSWER CHOICES		RESPONSES	
Yes		15.79%	12
No		84.21%	64
TOTAL			76

Q17 Do you have impaired vision?

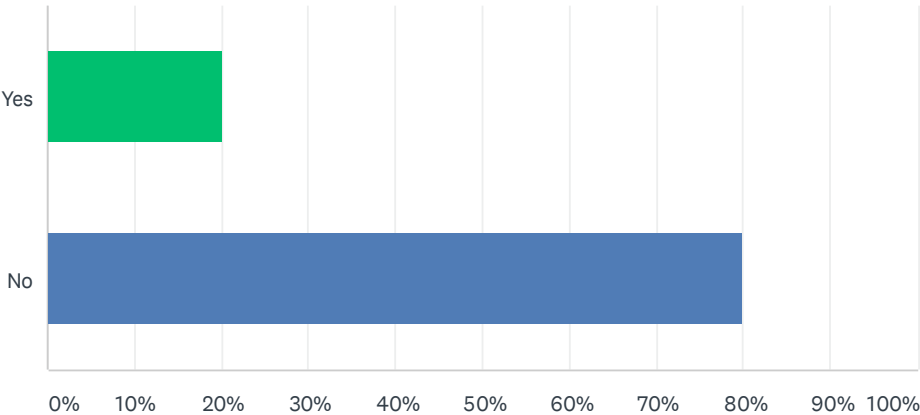
Answered: 76 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	18.42%	14
No	81.58%	62
TOTAL		76

Q18 Do you have impaired hearing?

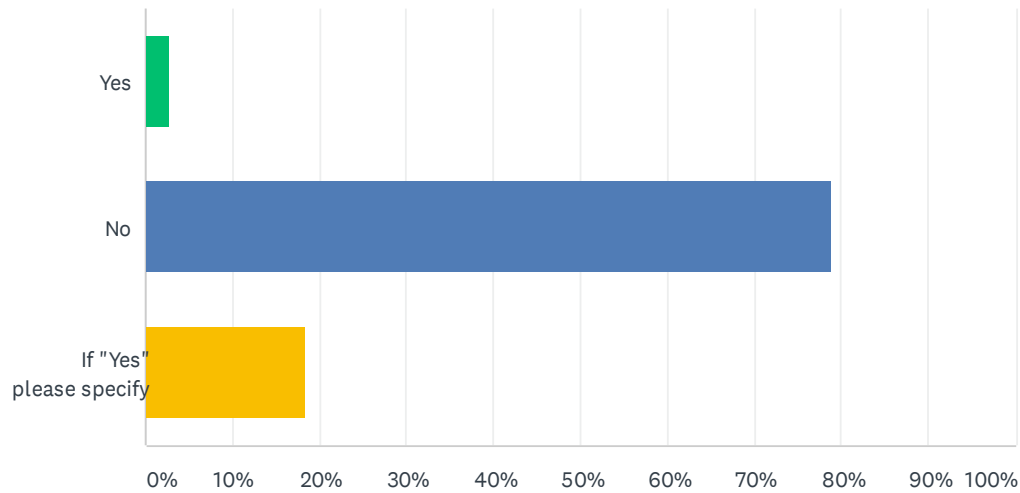
Answered: 75 Skipped: 2



ANSWER CHOICES		RESPONSES	
Yes		20.00%	15
No		80.00%	60
TOTAL			75

Q19 Do you wish to provide any further comments on accessibility in the City of Moose Jaw?

Answered: 71 Skipped: 6



ANSWER CHOICES	RESPONSES	
Yes	2.82%	2
No	78.87%	56
If "Yes" please specify	18.31%	13
TOTAL		71

#	IF "YES" PLEASE SPECIFY	DATE
1	Thank You for the opportunity to voice concerns	12/10/2020 9:30 PM
2	My dad had MS and I work with a individual who is a quadriplegic and I believe everything should be accessible to them. They are facing their own daily stresses and struggles and shoot not have to worry if they can go with family to events, shopping or walking on paths. Inclusion inclusion inclusion!!!!!!	12/8/2020 7:07 PM
3	I notice that a cane is not listed above and i use a cane. I also have a friend who uses 2 canes at once	12/7/2020 10:20 AM
4	Washrooms at outdoor venues being accessible	11/29/2020 3:03 PM
5	B	11/29/2020 1:16 AM
6	Appreciate the ability to be asked to participate on behalf of the disability sector	11/26/2020 11:58 AM
7	Thank you for asking our opinion. It means a lot to be heard	11/25/2020 12:44 PM
8	I do not have any disabilities but I filled this survey out for those who I care for who have complex disabilities.	11/25/2020 8:30 AM
9	I personally do not have a disability but support alot of people that do. Downtown can be scary if you are disabled but having the talking lights has taken alot of that fear away.	11/23/2020 7:07 PM
10	Cobblestone sidewalks downtown are very bumpy/jarring with a wheel chair	11/20/2020 4:21 PM
11	Program to pave trails and parks	11/20/2020 3:41 PM
12	Thank you, I'm happy to see this and I hope this survey isnt futile.	11/20/2020 2:03 PM
13	get more disabled people on the board so you know what you're doing	11/20/2020 1:48 PM